



DEPARTMENT OF THE ARMY
UNITED STATES ARMY, EUROPE, AND SEVENTH ARMY
UNIT 29351
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AEAIM-AD

16 June 2004

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Task Force Enterprise

This memorandum expires 30 September 2005.

1. This memorandum supersedes memorandum, HQ USAREUR/7A, AEAIM-A-P, 3 June 2002, subject: Task Force Enterprise Services.
2. This memorandum reestablishes Task Force Enterprise (TFE). TFE was first established in 2002 to consolidate and enhance information technology (IT) services throughout the Army in Europe. This project is still underway. The Deputy G6, USAREUR, and the Regional Chief Information Officer - Europe, in coordination with 5th Signal Command, will continue to lead TFE. The enclosure provides more information.
3. TFE is implementing a theaterwide IT architecture that complies with Army Knowledge Management (AKM) Goal 3 and Army Enterprise Infostructure objectives. To achieve this, TFE conducts IT assessments of all Army organizations in the European theater that use networks under Army in Europe control. These assessments are needed to determine command baseline IT architectures and the resources the Army will need to operate and maintain its infostructure in the European theater. TFE uses this information to design the Army in Europe Enterprise Infostructure Implementation Plan and consolidate IT services.
4. These assessments are used to baseline all business processes that use IT. To ensure the Army in Europe achieves AKM Goal 3 and Army Enterprise Infostructure objectives, commanders and directors must support these IT assessments and help develop ways to consolidate IT services.
5. The POC is Mr. Crabtree, DSN 370-7334 or e-mail: crabtreem@hq.hqusareur.army.mil.

FOR THE COMMANDER:

Encl

WILLIAM E. WARD
Lieutenant General, USA
Deputy Commanding General/
Chief of Staff

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TASK FORCE ENTERPRISE

1. REFERENCE

AR 25-1, 31 May 2002, Army Information Management, and AE Supplement 1, 27 February 2004.

2. APPLICABILITY

This policy applies to Army organizations in the European theater that use networks under Army in Europe control.

3. IT SERVICE CONSOLIDATION

Task Force Enterprise (TFE) will conduct information technology (IT) assessments of Army organizations in the European theater, analyze assessment results, and propose ways to consolidate and enhance IT services throughout Europe. Assessments will be conducted by region (primarily by area support group).

a. The goal of IT service consolidation is to meet the criteria in Army Knowledge Management (AKM) Goal 3. AKM Goal 3 will be reached through two milestones:

(1) The first milestone is to consolidate servers and IT services where technically feasible using current technology.

(2) The second milestone is to further consolidate IT services when funding for equipment, new technology, and manpower becomes available.

b. The TFE will work closely with commanders and their information management officers to ensure that consolidation plans will meet command IT requirements. The levels of service needed to support these requirements will be documented in service level agreements (SLAs) involving the command and the servicing 5th Signal Command network service center (NSC). Part of the consolidation process will be to identify and provide the manpower, tools, and training required for NSCs to offer the services and quality of service specified in the SLAs.

c. The following are the two consolidation models:

(1) Model A is for brigade-size and smaller units. Under this model, these units will receive server-based automation services from 5th Signal Command NSCs.

(2) Model B is for headquarters commanded by a general officer. Under this model, these headquarters will continue to provide their own internal IT support.

d. After consolidation is complete, organizations will keep small information management office staffs. These staffs will serve as information and content managers, but not provide IT services.

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e. TFE will establish templates for IT consolidation and implement plans using standardized hardware and software platforms. TFE recognizes, however, that each region has different customers with different requirements. For this reason, each region in the European theater will be analyzed individually and provided plans designed to meet specific needs.

4. THE WAY AHEAD

Consolidation will take several years. More services and applications will be consolidated to create fewer, more centralized sites. This will occur as the communication infrastructure improves, better hardware and software become available, and the Army gains experience and confidence in providing consolidated services. The Army in Europe consolidation program will be modified as the Department of the Army Chief Information Officer/G6 provides further guidance on AKM Goal 3.